Hell Color Service Bureau

1989-91: I was the lead researcher, analyst, designer, writer and developer for Aaron Marcus and Associates (AM+A) on a project for Hell Graphic Systems, a German maker of high-end color prepress equipment. (The company was named after its founder, Rudolf Hell. Also, "hell" means "bright" in German.)

At the time, Hell's expensive but high-quality color-separation and image-assembly systems were being encroached upon by relatively inexpensive desktop systems. Hell retained AM+A to research, conceptualize, design, and develop a strategic marketing initiative to differentiate Hell's products from their upstart desktop competition.

After nearly two years of work this ambitious project was terminated due to a corporate takeover of the client by Linotype, one of the competitors who were the target of the initiative.



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The concept of the project was the Hell Color Service Bureau (HCSB), a certification and branding program for prepress shops who partnered with Hell to offer an exclusive service integrating creative work from designers' desktop systems with high-end Hell prepress systems and operators.

We created the HCSB Information Kit to identify the brand and communicate its benefits. The kit was to include a poster examining the tradeoffs in quality, price, and creative control among three color production paths, a floppy disk, and other collateral materials.

The disk was an interactive version of the poster that guided designers in customizing the production path for their project.

